

Leeds University Union

Have Your Say Survey Results 2011

The percentages shown highlight how many staff agreed with the following statements for this year and last. Where there is no figure from last year, this indicates that this question was introduced this year.

For ease of reading if the figure is green it has increased from last year and if the figure is red it has dropped from last year. The figure is in black it has either stayed the same or is a question that was introduced this year.

Response Rate	2011	2010
Total Employees	66%	70%
Monthly Paid employees	68%	82%
Weekly Paid employees	53%	64%

	2011	2010
Please tell us what you think about leadership & effectiveness of the Union		
LUU is effective in providing high quality services and activities for its members	99%	98%
I feel that the Chief Executive provides effective leadership	83%	80%
I feel that the Senior Leadership team provides effective leadership	89%	
How good are LUU's managers?		
My manager encourages me to improve and develop in my job	93%	82%
My manager manages me effectively	94%	88%
My manager's style is one that I feel comfortable and relaxed with	92%	86%
My manager makes time to support me if I need help or guidance	96%	85%
I agree clear objectives with my manager	89%	76%
My manager helps me to achieve good results	91%	85%
My manager encourages me to make the best use of available resources	95%	85%
How well do we support your development?		
I think LUU believes it is important to develop staff	93%	88%
I am motivated to develop myself further	91%	87%
I am getting better at my job all the time	95%	90%

I can describe something I have learned at work in the last 6 months	91%	91%
I regularly get feedback about my performance/standard of work	77%	66%
Vision, Culture & Governance		
I have a good understanding of the Unions vision	94%	84%
I understand how my job contributes to LUU's vision	93%	88%
The Union is a charity	89%	
The Union has a board of trustees	92%	
I know who the Exec are	77%	
I understand how the Union services are funded	82%	
I understand how financial decisions are made at the Union	57%	
Our vision		
Together, we'll make sure you love your time at Leeds	95%	68%
LUU's Behavioural Values		
Which of these are the Behavioural Values of LUU (Changed this year from Core Values)		
Diversity & Equality	65%	
Friendly & Fun	70%	
Innovative & Creative	55%	
Fun & Responsibility	39%	
Positive Attitude	56%	
Democracy & Quality	50%	
Trust & Respect	65%	
Positivity & Support	29%	
Helpful & Supportive	68%	
I feel LUU is living the behavioural values?	92%	
Tell us what you think about reward in the Union		
Staff in the Union are recognised for their achievements	72%	74%
Pay in the Union is fair	65%	81%
The pay I receive reflects the work I do	67%	76%
The pay I receive compares well with others in similar roles outside the Union	63%	77%
The benefits I receive compare well with others in similar roles outside the Union	76%	75%
I am satisfied with the pay and benefits I receive from the Union	69%	84%
The Union is considerate of the family situations of its staff	98%	92%
How well do we communicate with you?		

I feel sufficiently informed about what's going on at the Union	86%	83%
There is good communication within my team	93%	90%
There are good opportunities for me to get my voice heard about things that matter about me	86%	76%
I am satisfied with the level of opportunity to get involved in things that are going on in the union	90%	86%
Tell us about our staff communications tools		
I read the weekly all staff email	64%	52%
I read the illuminator	16%	51%
I visit the Union's website	36%	
I visit the staff internet	13%	
Would you use any of the following staff communication tools?		
A staff Facebook site	60%	
Staff updates on twitter	19%	
Staff Linkedin group	13%	
Staff blog	18%	
In summary		
I enjoy my job	96%	94%
I love working at the Union	88%	86%
I am proud to work for the Union	92%	93%
I feel part of the Union	89%	